



# IoT Controller UC300

**User Guide** 



#### **Safety Precautions**

Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.

- The device must not be remodeled in any way.
- Do not place the device close to objects with naked flames.
- ❖ Do not place the device where the temperature is below/above the operating range.
- Power off the device when installing or wirings.
- ❖ Make sure electronic components do not drop out of the enclosure while opening.
- The device must never be subjected to shocks or impacts.

## **Declaration of Conformity**

UC300 is in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.









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#### **Revision History**

Date	Doc Version	Description
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## 1. Product Introduction

#### 1.1 Overview

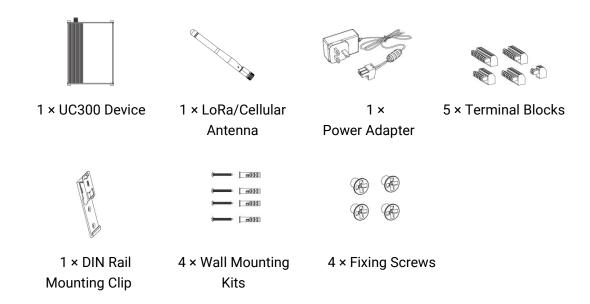
UC300 is an IoT controller used for remote control and data acquisition from multiple sensors. It contains different I/O interfaces such as analog inputs, digital inputs, relay outputs, serial ports and so on, which support remote device data transmission and control via LoRaWAN®, 3G/4G networks or SMS. Besides, UC300 supports multiple trigger conditions and actions which works autonomously even when the network drops.

# 1.2 Features

- Easy to connect with diverse wired sensors through DI/DO/AI/PT100/RS232/RS485 interfaces
- Support LoRaWAN® or 3G/4G wireless communication
- Multiple triggering conditions and actions
- Embedded watchdog for work stability
- Industrial metal case design with wide operating temperature range
- Compliant with standard LoRaWAN® gateways and network servers
- Quick and easy management with Milesight IoT Cloud solution

## 2. Hardware Introduction

# 2.1 Packing List

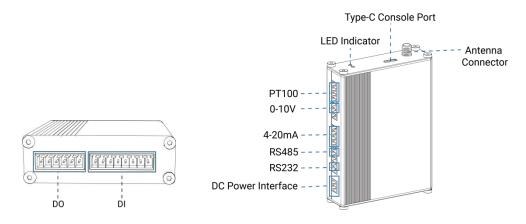




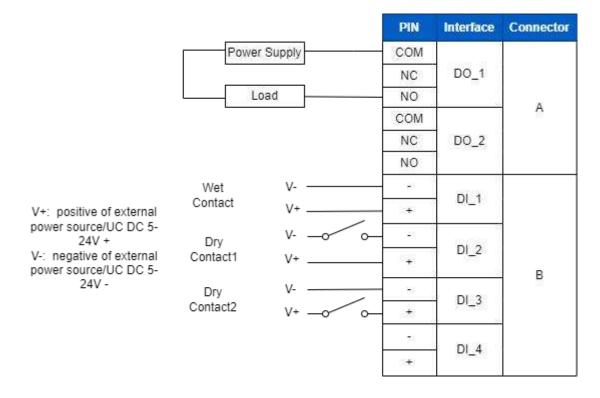


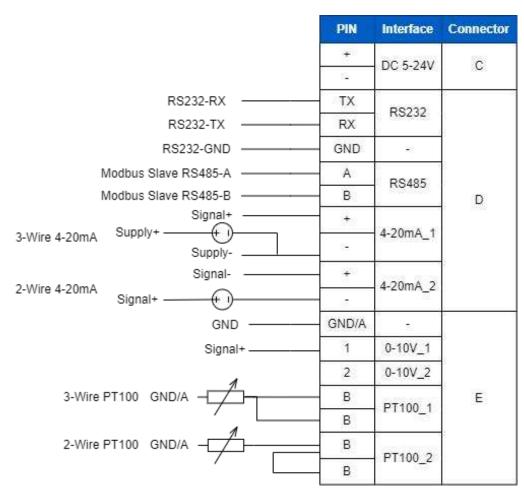
If any of the above items is missing or damaged, please contact your sales representative.

# 2.2 Hardware Overview



# 2.3 Application Wiring





#### **RS485 Terminal Resistor:**

DIP Switch	Description
1 on 2 off 3 off	Add 120 $\Omega$ resistor between A and B
1 off 2 on 3 off	Add pull-down resistor on B
1 off 2 off 3 on	Add pull-up resistor on A

# 2.4 LED Indicators

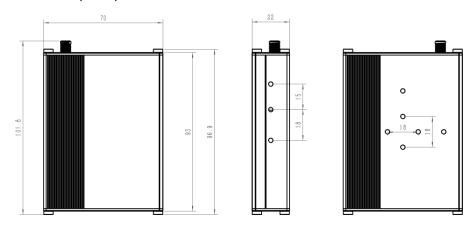
LED	Indication	Status	Description
	SYS System Status	Static On	System works
SYS		Slowly Blinks	Fail to acquire data from data interfaces
		Static On	System error
		Off	Not join/register to network
	Blinks as Requests	Send join network requests or registering network requests	
ACT	ACT Network Status	Blinks Twice→Static On	Succeed to join/register to network
	Blinks Once	Succeed to send uplinks	
	Blinks Twice	Fail to send uplinks	
	Blinks Twice	Receive downlinks	

# 2.5 Reset Button

There is reset button inside the device.

Function	Description		
FullCtion	SYS LED	Action	
	Static Green	Press and hold the reset button for more than 10 seconds.	
Reset	Static Green → Rapidly Blinking	Release the button and wait.	
	Off → Static Green	The device resets to factory default.	

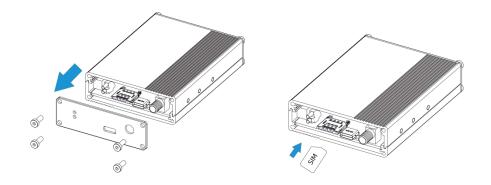
# 2.6 Dimensions (mm)



# 3. Hardware Installation

# 3.1 SIM Installation (Cellular Version Only)

Release the screws and cover on the antenna connector, insert the SIM card into the slot. If you want to take out the SIM card, press it to make it pop out.



# 3.2 Antenna Installation

Rotate the antenna into the antenna connector accordingly.

The external antenna should be installed vertically always on a site with a good signal.

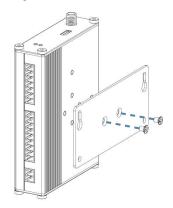


# 3.3 Device Installation

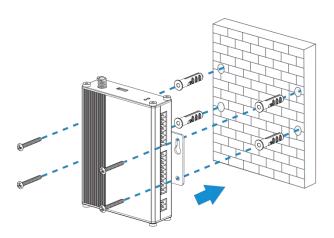
UC300 device can be placed on a desktop or mounted to a wall or a DIN rail.

# 3.3.1 Wall Mounting

1. Fix the wall mounting bracket to the device with 2 screws.



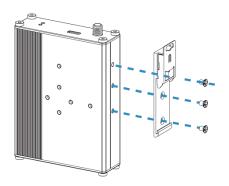
- 2. Drill 4 holes on the wall according to the bracket, then fix the wall plugs into the wall.
- 3. Fix the device to the wall plugs with screws. When installation, it's suggested to fix the two screws on the top at first.



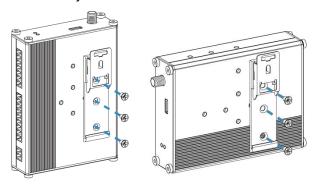
# 3.3.2 DIN Rail Mounting

1. Fix the mounting clip to the device with 3 screws.

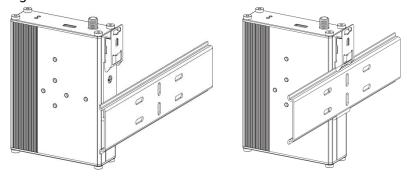




You can also try below installation methods:



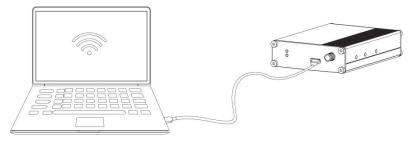
2. Hang the device to the DIN rail. The width of DIN rail is 3.5cm.



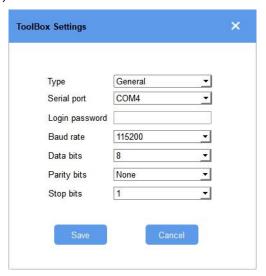
# 4. Operation Guide

# 4.1 Log in the ToolBox

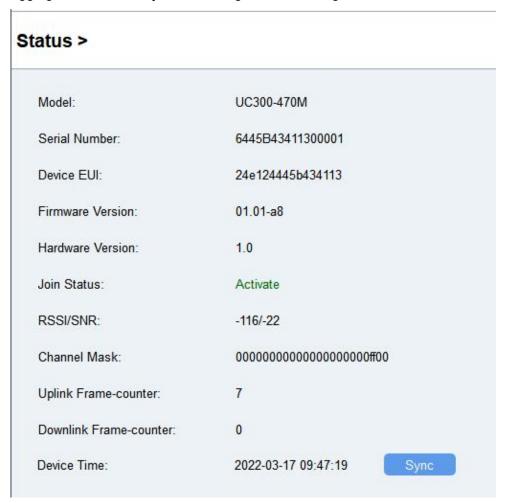
- 1. Download ToolBox software from Milesight IoT website.
- 2. Power on the UC300 device, then connect it to computer via type-C port.



3. Open the ToolBox and select type as "General", then click password to log in ToolBox. (Default password: 123456)



4. After logging in the ToolBox, you can change device settings.





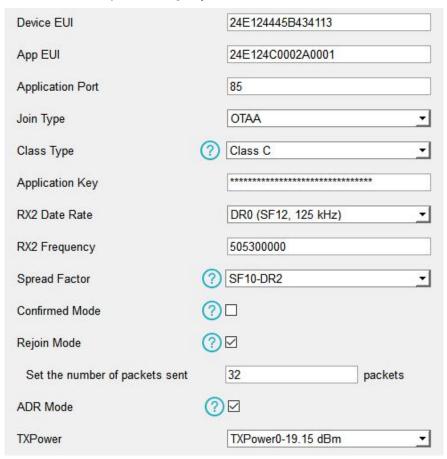
# 4.2 Communication Settings

## 4.2.1 LoRaWAN Settings (LoRaWAN Version Only)

LoRaWAN settings is used for configuring the transmission parameters in LoRaWAN® network and is only applied to UC300 LoRaWAN® version.

## **Basic LoRaWAN Settings:**

Go to "LoRaWAN Settings -> Basic" to configure join type, App EUI, App Key and other information. You can also keep all settings by default.



Parameters	Description
Device EUI	Unique ID of the device on the label.
App EUI	Default App EUI is 24E124C0002A0001.
Application Port	The port used for sending and receiving data (RS232 data excluded), default port is 85.
Working Mode	Fixed as Class C.
Join Type	OTAA and ABP modes are available.
Application Key	Appkey for OTAA mode, default is 5572404C696E6B4C6F52613230313823.
Device Address	DevAddr for ABP mode, default is the 5 <sup>th</sup> to 12 <sup>th</sup> digits of SN.
Network Session	Nwkskey for ABP mode, default is 5572404C696E6B4C6F52613230313823.

Key	
Application Session Key	Appskey for ABP mode, default is 5572404C696E6B4C6F52613230313823.
RX2 Data Rate	RX2 data rate to receive downlinks.
RX2 Frequency	RX2 frequency to receive downlinks. Unit: Hz
Spread Factor	If ADR is disabled, the device will send data via this spread factor.
Confirmed Mode	If the device does not receive ACK packet from network server, it will resend data 3 times at most.
Rejoin Mode	Reporting interval ≤ 30 mins: device will send specific mounts of LoRaMAC packets to check connection status every 30 mins; If not receiving response after specific packets, the device will re-join.  Reporting interval > 30 mins: device will send specific mounts of LoRaMAC packets every to check connection status every reporting interval; If not receiving response after specific packets, the device will re-join.
ADR Mode	Allow network server to adjust datarate of the device.
Tx Power	Transmit power of device.

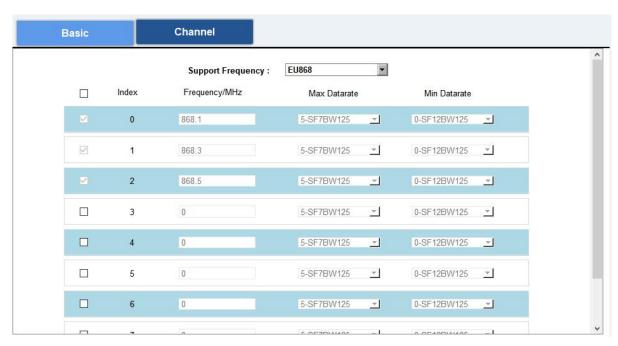
#### Note:

- 1) Please contact sales for device EUI list if there are many units.
- 2) Please contact sales if you need random App keys before purchasing.
- 3) Select OTAA mode if you use Milesight IoT Cloud to manage devices.
- 4) Only OTAA mode supports rejoin mode.

# **LoRaWAN Frequency Settings:**

Go to "LoRaWAN Settings -> Channel" to select supported frequency and select channels to send uplinks. Make sure the channels match the LoRaWAN® gateway.





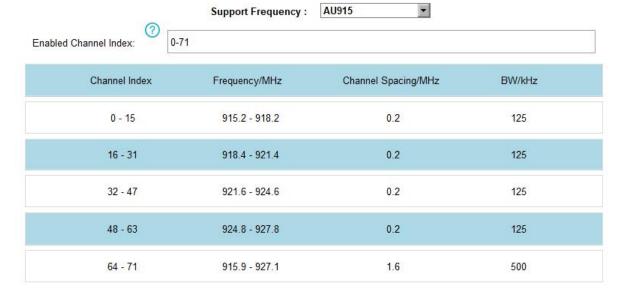
If frequency is one of CN470/AU915/US915, you can enter the index of the channel that you want to enable in the input box, making them separated by commas.

#### **Examples:**

- 1, 40: Enabling Channel 1 and Channel 40
- 1-40: Enabling Channel 1 to Channel 40
- 1-40, 60: Enabling Channel 1 to Channel 40 and Channel 60

All: Enabling all channels

Null: Indicates that all channels are disabled



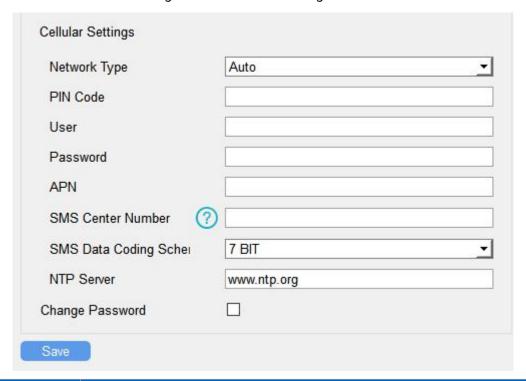
# 4.2.2 Cellular & Application Settings (Cellular Version Only)

Cellular settings is used for configuring the transmission parameters in cellular network and is only applied to UC300 cellular version.



# **Cellular Settings:**

Go to "General -> Basic" to configure basic cellular settings.

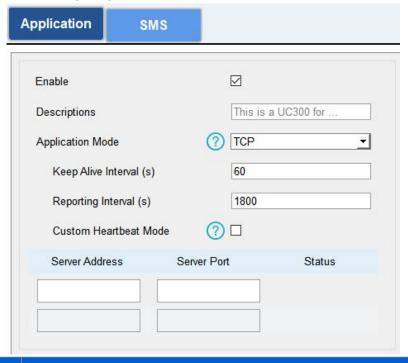


Parameters	Description
National Topa	Select from "Auto", "4G Only", "3G Only", and "2G Only".
	Auto: connect to the network with the strongest signal automatically.
Network Type	4G Only: connect to 4G network only.
	And so on.
PIN Code	Enter a 4-8 characters PIN code to unlock the SIM.
Hoor	Enter the username for cellular dial-up connection provided by local ISP. The
User	max length is 31 characters.
Password	Enter the password for cellular dial-up connection provided by local ISP. The
Passworu	max length is 31 characters.
APN	Enter the Access Point Name for cellular dial-up connection provided by local
APN	ISP. The max length is 31 characters.
CMC Contor	Enter the local SMS center number for storing, forwarding, converting and
SMS Center Number	delivering SMS message. This is required if you need to use SMS control or
	reporting feature.
SMS Data Coding Scheme	7 Bit: standard GSM message coding for most common letters and symbols,
	can contain up to 160 characters.
	8 Bit: suit for multimedia messages, can contain up to 140 characters.

UCS-2: send Unicode characters and suit for more languages like Chines	
	Korean and Arabic, can contain up to 70 characters.
	Enter the NTP Server's IP address or domain name. After registered to
NTP Server	network, the device will sync the device time from this server. Default:
	www.ntp.org
Change Password	Change the password to loggin ToolBox and SMS password validation.

# **Application Settings:**

Go to "Application -> Application" to configure the settings to send data to corresponding servers. About the MQTT topics, please refer to the *UC300 Cellular Communication Protocol*.



Description
Select from "Milesight IoT Cloud", "AWS", "TCP", "UDP", and "MQTT".
The interval of reporting interface data. Default: 1800s, Range: 10-64800s  Note: for Milesight IoT Cloud mode, the reporting interval should be configured on the cloud webpage.
After connected, the device will send heartbeat packet regularly to keep alive.
Default: 200 s, Range: 1-3600 s
Fill in the AWS server domain name which the data sends to.
After connected, the device will send heartbeat packet regularly to keep alive.

(s)	Default: 200 s, Range: 1-3600 s
CA File	Import the CA.crt file.
Client Certificate	Import the client certificate.
Client Key	Import the client key.
TCP/UDP	
Description	After TCP/UDP connection established, the device will send one package including the description to identify the device. The max length is 32 characters.
Keep Alive Interval	For TCP connection, the device will send heartbeat packet regularly to keep
(s)	alive. Default: 60 s, Range: 60-7200 s
Custom Heartbeat Mode	After enabled, the device will send custom heartbeat packets to TCP server.
Custom Content	Customize the heartbeat packet content. The max length is 32 characters.
Heart Interval (s)	The device will send custom heartbeat packet regularly. Default: 30 s, Range: 30-3600 s
Require Response	After the device send custom heartbeat packet, it needs a specific response from server.
Response Content	Customize the server reply content after receiving custom heartbeat packets.  The max length is 32 characters.
Server Address	Fill in the TCP/UDP server address (IP/domain name).
Server Port	Fill in the TCP/UDP server port. Range: 1-65535.  Note: The server address and port should not exactly the same as the TCP/UDP settings on "RS232" page.
Status	Show the connection status between the device and the server.
MQTT	
Broker Address	Fill in MQTT broker address to receive data.
Port	Fill in MQTT broker port to receive data.
Oli- LID	Client ID is the unique identity of the client to the server, it must be unique
Client ID	when all clients are connected to the same server.
Keep Alive Interval	After the client is connected with the server, the client will send heartbeat
(s)	packet regularly to keep alive. Default: 60 s, Range: 1-65535 s
User Credentials	
Enable	Enable user credentials.
Username	The username used for connecting to MQTT broker.



Password	The password used for connecting to MQTT broker.		
TLS	TLS		
Enable	Enable the TLS encryption in MQTT communication.		
Protocol	It's fixed as TLS v1.2.		
CA File	Import the CA.crt file.		
Client Certificate	Import the client certificate.		
Client Key	Import the client key.		

# 4.2.3 SMS Settings (Cellular Version Only)

UC300 cellular version supports SMS control and SMS report. Before that, ensure the device has registered to cellular network and SMS Center Number is typed in "General -> Basic" settings. About the SMS control commands and report contents, please refer to the UC300 Cellular Communication Protocol.

SMS Control	
Control Center Number 1	
Control Center Number 2	
Success Confirmation	
Failure Confirmation	

SMS Control	
Parameters	Description
Enable	Enable to allow users to send SMS to control the device.
Control Center	The number used to control this device. 2 control numbers can be added at
Number	most.
Success	After control success, the device will send success reply to the control center
Confirmation	number.
Failure	
Confirmation	After control failure, the device will send failure reply to control center number.

SMS Report	$\square$
Any Change Report	
Regular Report Interval	
SMS Messaging Protocol	General   ▼
Number 1	
Number 2	
Number 3	
Number 4	
Number 5	
Number 6	

SMS Report		
Parameters	Description	
Enable	Enable to allow device to report device DI/DO status via SMS.	
Any Change	When any of DI/DO interfaces' status changed, the device will send the	
Report	current status via SMS.	
Regular Report	Report the time, signal, network type and data interface status/values of	
Interval	device regularly via SMS. Default: 720 mins, Range: 1-1440 mins.	
	Select the SMS messaging protocol. It's General by default.	
SMS Messaging	General: send SMS as general string format.	
Protocol	UCP: send SMS as hex format, you can decode it referring to UC300	
	Communication Protocol document.	
Number	Reports SMS to these phone numbers. 6 numbers can be added at most.	

# 4.3 Data Interface Settings

# 4.3.1 Basic Settings

**LoRaWAN Version:** 

Device ID	6445C06166800001	
Reporting Interval(min)	20	
LoRa D2D		
D2D Key	*******	
Change Password		

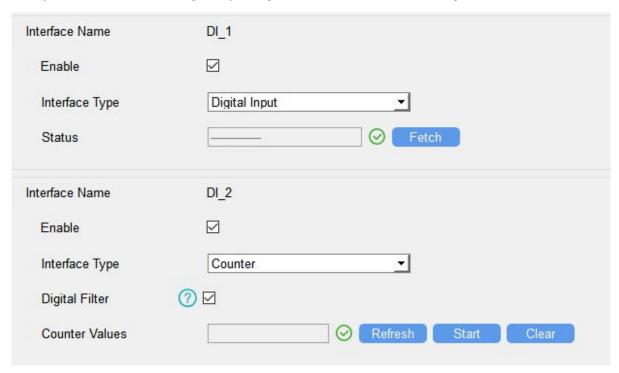
Parameters	Description	
Device ID	Show the SN of the device.	
Reporting Interval	Reporting interval of transmitting data to network server.Default: 20mins  Note: RS232 transmission will not follow the reporting interval.	
LoRa D2D	See details on <u>chapter 4.5</u> .	
Change Password	Change the password to loggin ToolBox.	

#### **Cellular Version:**

See cellular setting in chapter 4.2.2.

# 4.3.2 Digital Input/Pulse Settings

UC300 supports 4 digital inputs and every input can work as either digital input mode to detect high/low level or pulse counter to record counting values. When working as digital input, UC300 will upload the data according to reporting interval or when status changes.



Parameters	Description	
Enable	Enable digital input to detect status and upload the data.	
Digital Input		
Fetch	Click to get the current input status.	
Counter		
Digital Filter	It's recommended to enable when pulse period is greater than 250 us.	
Ot t (Ot	Click to start/stop counting. Note that UC300 will send non-changeable	
Start/Stop	counting values if you do not click "Start".	
Refresh	Refresh to get latest counter values.	
Clear	Count the value from 0.	

**Note:** the counting value will lose if UC300 loses the power.

# 4.3.3 Digital Output Settings

UC300 supports 2 digital outputs to control the devices.



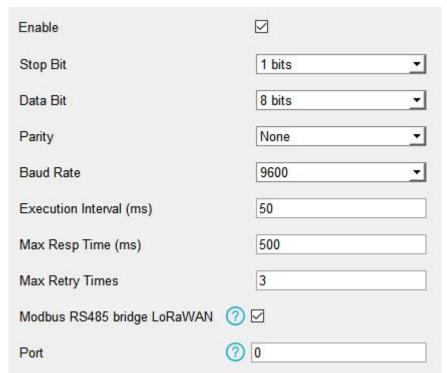
Parameters	Description	
Enable	Enable the digital output to control the device and upload changed	
status.		
When Power is	After the device power is restored, the DO status will return to normally	
Restored, DO	red, DO closed or normally open according to this parameter.	
Fetch	Click to get the current output status.	
Switch	Click to change the DO status.	

## 4.3.4 RS485 Settings

UC300 has one RS485 port for Modbus RTU device connection.

- 1. Connect RS485 device to RS485 port.
- 2. Go to "General -> RS485" to enable RS485 and configure serial port settings. Serial port

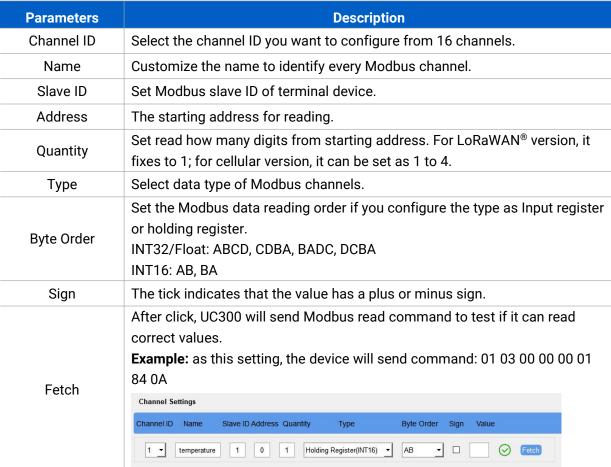
settings should be the same as the RS485 terminal devices.



Parameters	Description	
Enable	Allow the device to collect RS485 data and upload the data.	
Stop Bit	1 bit/2 bit are available.	
Data Bit	8 bit is available.	
Parity	None, Odd and Oven are available.	
Baud Rate	1200/2400/4800/9600/19200/38400/57600/115200 are available.	
Execution Interval (ms)	The execution interval between each Modbus channel command.	
Max Resp Time (ms)	The maximum response time that the UC300 waits for the reply to the command. If it does not get a response after the max response time, it is determined that the command has timed out.	
Max Retry Time (ms)	Set the maximum retry times after device fails to read data from RS485 terminal devices.	
Modbus RS485	If this mode is enabled, the device will transmit Modbus RTU commands	
bridge LoRaWAN	from network server to RS485 terminal devices transparently and send	
(LoRaWAN®	Modbus reply originally back to the network server.	
Version Only)	<b>Port:</b> Select from 2-84, 86-223.	

3. Click to add Modbus channels, then save configurations.





4. Click "Fetch" to check if UC300 can read correct data from terminal devices.



Note: Do not click "Fetch" frequently since response time to reply is differ for every terminal device.

#### **4.3.5 RS232 Settings**

UC300 has one RS232 interface for transparent communication. Usually it will use different tunnels from other data interfaces to communicate with server.

Enable		
Baud Rate	9600	•
Stop Bit	1 bits	•
Data Bit	8 bits	•
Parity	None	•
Packet Length (byte)	256	
Serial Frame Interval (ms)	100	
Port	86	
Protocol	ТСР	•
Keep Alive Interval(s)	60	
Packet Length (byte)	256	
Serial Frame Interval (ms)	100	
Reconnection Interval(s)	10	
Register String		
Destination IP Address		
Server Address	Server Port	Status

Parameters	Description
Baud Rate	1200/2400/4800/9600/19200/38400/57600/115200 are available.
Data Bit	8 bit is available.
Stop Bit	1 bit/2 bit are available.
Parity	None, Odd and Oven are available.
Packet Length	When the device receives RS232 data up to this length, it will fragment it as
(byte)	a single packet and send to network server.
Serial Frame	The interval that the device sends out real serial data stored in the buffer

area to public network. The range is 10-65535 milliseconds.	
Note: data will be sent out when real serial data size reaches the prese	
packet size, even though it's within the serial frame interval.	
Send or receive RS232 data from this port, this port should different from	
the Application port.	
Range: 2-84, 86-223.	
Select "TCP" or "UDP" protocol.	
For TCP connection, the device will send heartbeat packet regularly to keep	
alive. Default: 60s, Range: 60-7200 s	
After connection failure, the device will reconnect to the TCP server after	
the preset interval. Default:10 s, Range: 10-60 s.	
After TCP/UDP connection established, the device will send the register	
string to identify the device. The max length is 32 characters.	
Fill in the TCP or UDP server address (IP/domain name).	
Fill in the TCP or UDP server port. Range: 1-65535.	
Note: The server address and port should not exactly the same as the	
TCP/UDP settings on "Application Mode".	
Show the connection status between the device and the TCP server.	

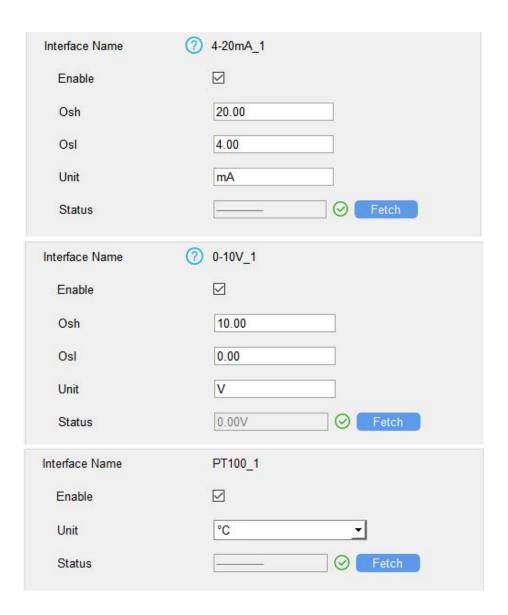
## 4.3.6 Analog/PT100 Settings

UC300 has two 4-20mA analog inputs, two 0-10V analog inputs and two PT100 inputs for analog device connection. After wirings, you can click "Fetch" to check if the value is correct.

#### PT100 Note:

- 1) The temperature unit in the reporting package is fixed as °C.
- 2) Please modify the command IF condition threshold settings if you change the temperature unit.

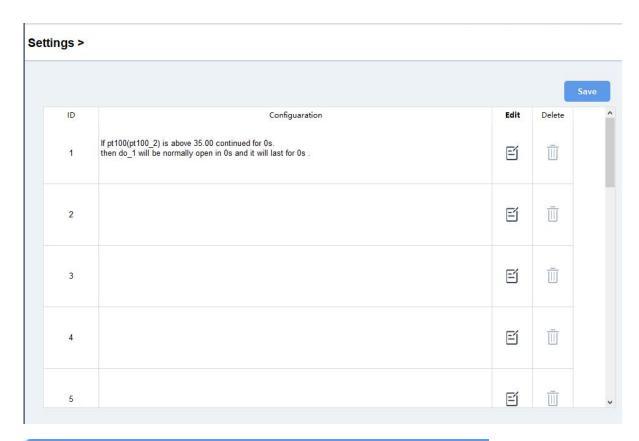


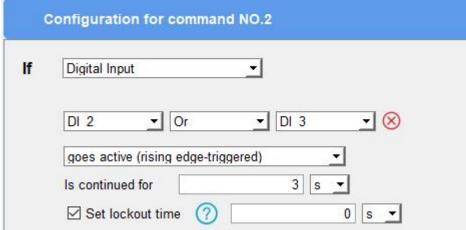


# **4.4 IF-THEN Command**

UC300 supports configuring locally IF-THEN commands to do some actions automatically even without network connection. One device can be added 16 commands at most.

1. Go to "Command" page, click "Edit" to add commands.





2. Set a IF condition based on the terminal device data or UC300 device status.

Condition	Description
Time	Set the time condition. The device time will be synced once after
	joining/registering to network, you can also sync the time manually on "Status"
	page.
Digital Input	When UC300 device detects the DI as a specific status.
	Is continued for: the DI changed status should last for some time.
	Set lockout time: after the lockout time, UC300 will detect if DI status matches
	the condition. 0 means this IF condition will only be detected once.

Counter	When pulse counter reaches a specific value. This only works when DI works as counter mode.
Channel/4-20m A/0-10V/PT100	When the value reaches any threshold.  Is continued for: the analog value should last for some time.  Set lockout time: after the lockout time, UC300 device will detect if analog value matches the condition. 0 means this IF condition will only be detected once.  Note: for UC300 cellular version, if this Modbus channel quantity is more than 1, this condition will only judge the first value.
Received a message	When UC300 device receive a specific message from server.
The Device Restarts	Reboot the device.
Received a D2D control command	This only works with UC300 LoRaWAN® version and the LoRa D2D feature is enabled. See details on <u>chapter 4.5</u> .
The signal strength is weak	When UC300 cellular signal is lower than 10 asu, this only works with UC300 cellular version.

# 3. Set THEN action according to your request. You can add at most 3 actions in one command.

Action	Description
Send a custom message	Send a custom message to the server.
Output Trigger	DO can be set to normally open/normally closed/change status.  Delay Time: this action will trigger after a specific time;  Duration: the output status will last for a specific time, 0 means permanent.
Restart the Device	Reboot the device.
Send a D2D control command	This only works with UC300 LoRaWAN® version and the LoRa D2D feature is enabled. See details on chapter 4.5.
Send a Modbus command via RS485 interface	This only works with UC300 LoRaWAN® version and the LoRa D2D feature is enabled. See details on <u>chapter 4.5</u> .
Send a device status message	This only works with UC300 cellular version and the SMS Report feature is enabled.



via SMS

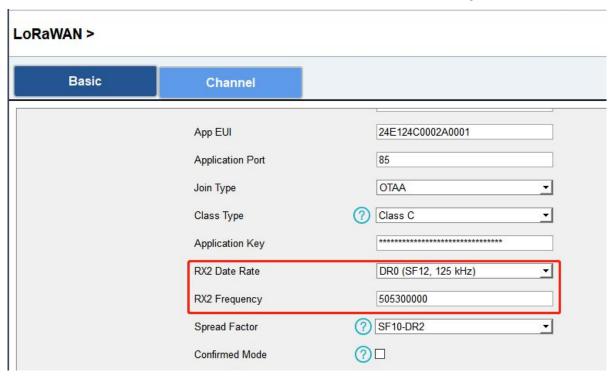
# 4.5 LoRa D2D Settings (LoRaWAN Version Only)

LoRa D2D protocol is developed by Milesight and used for setting up transmission among Milesight devices without gateway. When the LoRa D2D setting is enabled, UC300 can work as a LoRa D2D controller to send control commands to other devices or work as a LoRa D2D agent to receive commands to trigger the D0 or RS485 devices.

1. Go to "General -> Basic" page, enable LoRa D2D feature, define a unique LoRa D2D k ey which is the same as LoRa D2D controller or agent devices. (Default LoRa D2D Key: 5572404C696E6B4C6F52613230313823)



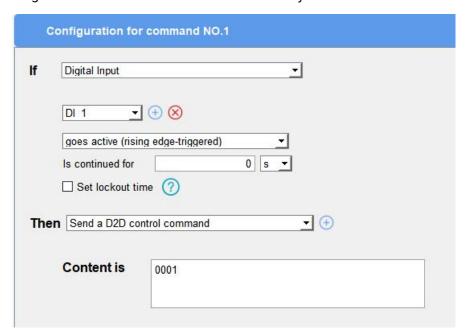
2. Go to "LoRaWAN Settings -> Basic" to configure the RX2 datarate and RX2 frequency. When UC300 works as LoRa D2D controller, it will send commands as RX2 settings.



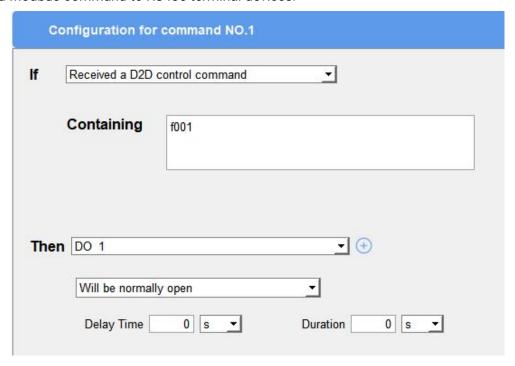
3. Go to "Command" page to set corresponding operations.

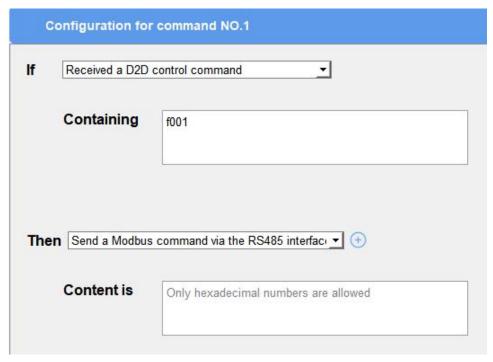
When DI triggers, UC300 can work as LoRa D2D controller to send control command to control

the LoRa D2D agent device. The command should be a 2-byte hexadecimal number.



When UC300 receives a LoRa D2D command, it can work as a LoRa D2D agent to trigger the D0 or send Modbus command to RS485 terminal devices.





Note: When this feature is enabled and the command is triggered, the device will not send data to LoRaWAN® network server.

#### 4.6 Maintenance

## 4.6.1 Upgrade

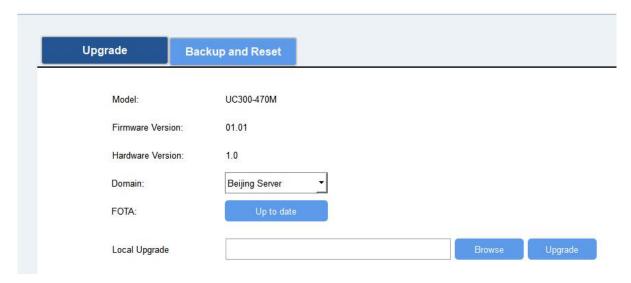
UC300 supports upgrade locally via ToolBox software.

- 1. Download firmware from www.milesight-iot.com to your PC.
- 2. Go to "Maintenance -> Upgrade", click "Browse" to import firmware and upgrade the device.

You can also click "Up to Date" to search for the latest firmware of the device and upgrade.

**Note:** Any operation on ToolBox is not allowed during upgrading, otherwise the upgrading will be interrupted, or even the device will break down.

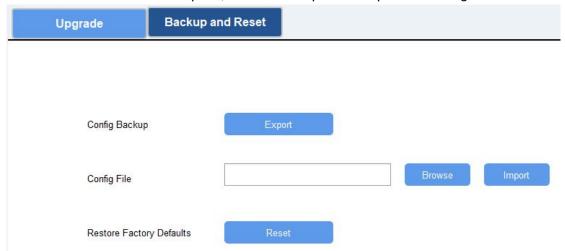
#### Maintenance >



## 4.6.2 Backup

UC300 devices support configuration backup for easy and quick device configuration in bulk. Backup is allowed only for devices with the same model and LoRa frequency band.

- 1. Go to "Maintenance -> Backup and Reset", click "Export" to save current configuration as json format backup file.
- 2. Click "Browse" to select backup file, then click "Import" to import the configurations.



## 4.6.3 Reset to Factory Default

Please select one of following methods to reset device:

Via Hardware: Open the case of UC300, hold on the reset button for more than 10 s until SYS LED blinks.

Via ToolBox Software: Go to "Maintenance -> Backup and Reset" to click "Reset".



# 5. Device Payload

For UC300 LoRaWAN® version, please refer to the *UC300 LoRaWAN Communication Protocol*; For UC300 cellular version, please refer to the *UC300 Cellular Communication Protocol*; for decoders of Milesight IoT products please click <a href="here">here</a>.

-END-