

Radar Distance / Level Sensor EM410-RDL

User Guide





Safety Precautions

Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.

- The device must not be disassembled or remodeled in any way.
- In order to protect the security of the device, please change the device password when first configuration. Default password is 123456.
- The device is not intended to be used as a reference sensor, and Milesight won't should responsibility for any damage which may result from inaccurate readings.
- Do not place the device near naked flames, heat source (such as oven), or expose it to sunlight, cold source, liquid, and with extreme temperature changes.
- Do not place the device in places where the temperature is below/above the operating range.
- Remove the battery from the device if it is not to be used for an extended period. Otherwise, the battery might leak and damage the device.
- The device must never be subjected to shocks or impacts.

Declaration of Conformity

EM410-RDL is in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.









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Revision History

Date	Doc Version	Description
Sept. 12, 2024	V1.0	Initial version
		1. Add Cellular Version.
Nov. 29, 2024	V1.1	2. Modify Antenna installation steps and
		Mounting Bracket Appearance.
Jan. 16, 2025	V1.2	Add Tank Mode.



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1. Product Introduction

1.1 Overview

EM410-RDL is a non-contact Radar Distance/Level Sensor that adopts Millimeter Wave Radar technology. By using millimeter-wave signals at higher frequencies, it provides more stable performance over longer distances, and is less affected by environmental conditions. It can detect the distance between the sensor and liquid of various types, unaffected by temperature, dust, condensate etc. With IP68 waterproof and sealed enclosure, it can withstand the worst environment, while maintaining the measurement accuracy, and does not require routine maintenance.

Milesight offers LoRaWAN® version and Cellular version to meet different communication needs. The LoRaWAN® version can be integrated with Milesight LoRaWAN® gateway and Milesight Development Platform, enabling remote and visual management of all sensor data. The Cellular version supports multiple application modes to be compatible with IoT platforms.

EM410-RDL can used in sewers, rivers, impounding reservoir, storage tanks and high-salt mist environments (including seawater, high-concentration brine), and other locations that require to measure distance and level.

1.2 Features

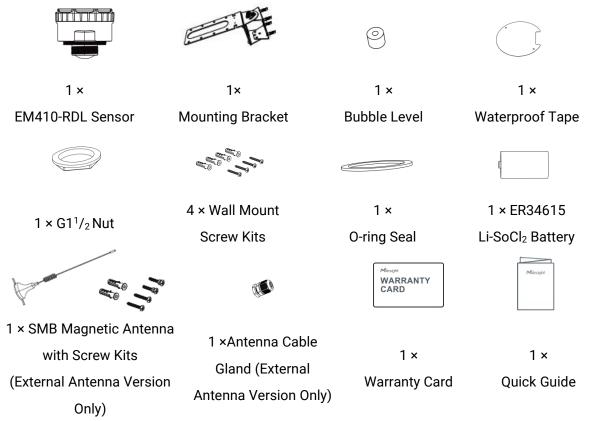
- 8° Radar beam angle can be focused on the target fluid, enabling accurate measurement of liquid level
- Wide measuring range of 0.3m to 12m with small blind zone
- Not affected by dust, condensate, temperature, acoustic noise, etc
- Non- invasive liquid level monitoring, can detect hazardous or non-hazardous liquids
- External antenna or internal antenna versions are optional for various applications
- Built-in 3-axis accelerometer sensor to monitor device tilt status
- Support to check radar-echo curve and one-click diagnostic to calibrate the distance, ensuring the accurate measurement under different environments
- Support blind zone alarm when the ranging results are within the blind zone
- Adopt PVDF material, offering excellent corrosion resistance, wear resistance and compressive strength for harsh environments
- IP68 waterproof design, resistant in fresh water to a maximum depth of 1m for up to 48
- Thread design for common tank installation without extra accessories needed
- Store historical records locally and support retransmission to prevent data loss



- Easy configuration via NFC and Bluetooth
- Support management and OTA upgrade via Milesight Development Platform
- Function well with standard LoRaWAN® gateways and network servers (LoRaWAN® Version Only)
- Support multiple network protocols to be compatible with IoT platforms (Cellular Version Only)

2. Hardware Introduction

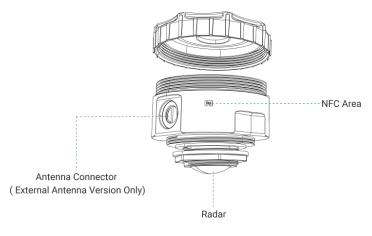
2.1 Packing List

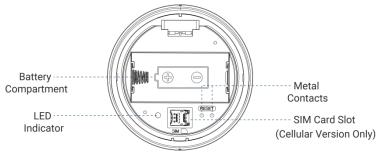


If any of the above items is missing or damaged, please contact your sales representative.

2.2 Hardware Overview

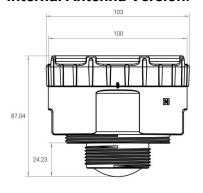


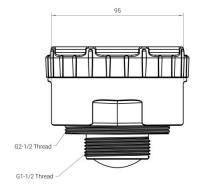


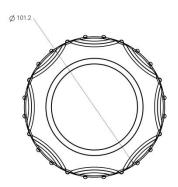


2.3 Dimensions (mm)

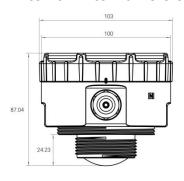
Internal Antenna Version:

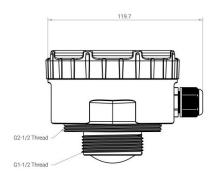






External Antenna Version:









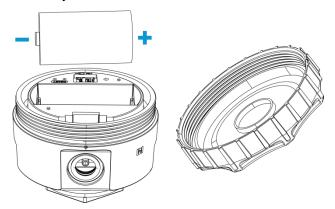
2.4 LED Indicator Descriptions

Function	Action	LED Indication
Power On	Install the New Battery	Lights up for 3s
Power Off	Remove Battery	Turns off
Reboot	Create short circuit with the two metal contacts for over 3s	Blinks Slowly
Reset to Factory Default	Create short circuit with the two metal contacts for over 10s	Blinks Quickly
Check On/Off Status	Create short circuit with the two metal	Light On: Device is on
	contacts within 3s	Light Off: Device is off

3. Accessories Installation

3.1 Battery Installation

Unscrew the top cover counterclockwise, install the batteries according the following picture, the device will turn on automatically and the LED indicator will turn on for 3s.



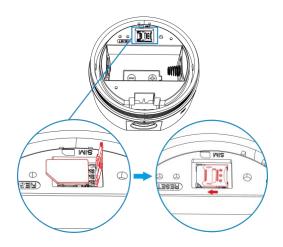
Note:

- The device can only be powered by ER34615 Li-SoCl₂ battery. The alkaline battery is not supported.
- The battery should be removed from the device if it is not used for an expended period.

3.2 SIM Card Installation (Cellular Version Only)

Remove the slot cover, insert SIM card (3FF), and then replace slot cover back.





3.3 Waterproof Cover Fixed

Attach the waterproof cover to the device with aligning the two red dots as shown in the diagram, and press waterproof cover firmly with your hand.

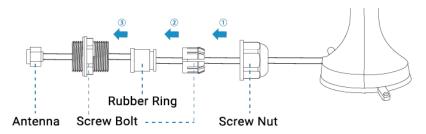


Screw the top cover clockwise until the edge marks are aligned.

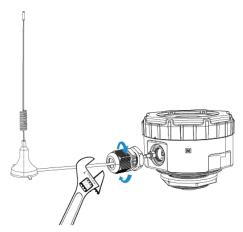


3.4 Antenna Installation (External Antenna Version Only)

Install the waterproof connector as shown in the diagram:



And then connect the antenna to antenna connector of the device and use an adjustable wrench to tighten the waterproof connector.



4. Operation Guide

4.1 NFC & Bluetooth Configuration

After the device is powered on, it can be configured via Bluetooth or NFC. Bluetooth is recommended for the first time installation.

Bluetooth Configuration:

- 1. Download and install "Milesight ToolBox" App on an Bluetooth-supported smart phone.
- 2. Enable Bluetooth and location function on the smart phone.
- 3. Open "Milesight ToolBox" App, select Bluetooth method and search for the target device to connect, and then enter the Bluetooth password to read/write the device until App shows a successful prompt. It's suggested to configure a device password for security. (Default password: 123456)



Note:

1) The Bluetooth connection will be terminated if there's no data interaction within 3 minutes. It

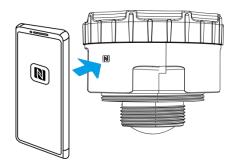


will request to connect again.

2) The device can connect to only one phone via Bluetooth. For example, if the device is connected to smart phone A via Bluetooth, the connection will be terminated after it is connected to smartphone B.

NFC Configuration:

- 1. Download and install "Milesight ToolBox" App on an NFC-supported smart phone.
- 2. Enable NFC on the smartphone and open "Milesight ToolBox" App.
- 3. Open "Milesight ToolBox" App, attach the smartphone with NFC area to read/write the device until App shows a successful prompt. It's suggested to configure a device password for security. (Default password: 123456)



4. Basic information and settings of devices will be shown on ToolBox if it's recognized successfully.

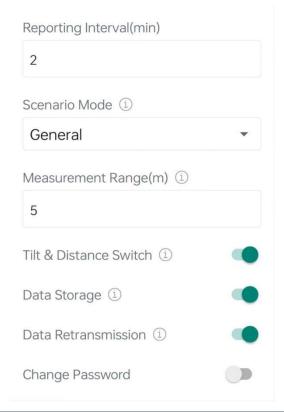
Note:

- 1) Ensure the location of smartphone NFC area and it's recommended to take off phone case.
- 2) If the smartphone fails to read/write configurations via NFC, keep the phone away and back to try again.

4.2 General Settings

Go to **Device > Setting > General** of ToolBox App to change the reporting interval, etc.





Parameters	Description
Reporting Interval	Reporting interval of transmitting data to server.
	Default: 1440 minutes, range: 1~1440 minutes.
	General: Suitable for calm liquid surfaces
	Rainwater Well: Suitable for rainwater well
	Wastewater Well: Suitable for wastewater well
Scenario Mode	Tank: Suitable for liquid storage tank scenarios (LoRaWAN® Version Only.)
	Note: When you use Tank mode, it will measure the height from the liquid
	surface to the bottom. When you use other modes, it will measure the
	height from the device to the liquid surface.
Measurement	The maximum distance between target surfaces and device.
Range	The maximum distance between target surfaces and device.
Tank Depth	
(LoRaWAN®	The maximum distance between the device and bottom of the tank.
Version Only)	
Tilt & Distance	When detecting that the offset angle is greater than 15 degrees, turn off
Switch	the distance measuring function.
<u>Data Storage</u>	Disable or enable data storage locally.
<u>Data</u>	Enable or disable data retransmission.

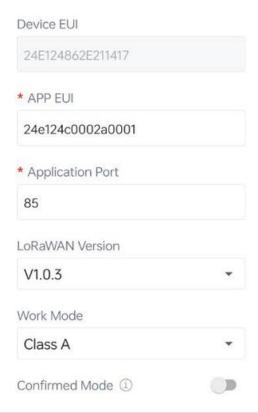


Retransmission	
Change Password	Change the password for ToolBox App to access this device.

4.3 Communication Settings

4.3.1 LoRaWAN® Settings (LoRaWAN® Version Only)

Go to **Device > Setting > Network** of ToolBox App to configure join type, App EUI, App Key and other information. You can also keep all settings by default.



Parameters	Description
Device EUI	Unique ID of the device which can also be found on the label.
App EUI	Default App EUI is 24E124C0002A0001.
Application Port	The port used for sending and receiving data, default port is 85.
LoRaWAN® Version	V1.0.2, V1.0.3 are available.
Work Mode	It's fixed as Class A.
Confirmed Mode	If the device does not receive ACK packet from network server, it will resend data once.
Join Type	OTAA and ABP mode are available.



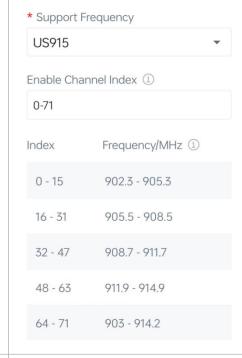
Application Key	Appkey for OTAA mode, de	efault is 5572404C696E6B4C6F52613230313823.
		mins: the device will send a specific number o
		date connectivity; If there is no response, the device
	will re-join the network.	
Rejoin Mode	Reporting interval > 35 r	mins: the device will send a specific number o
	LinkCheckReq MAC packets to the network server every reporting interval to	
	validate connectivity; If t	there is no response, the device will re-join th
	network.	
	Note: Only OTAA mode su	pports rejoin mode.
Set the number of	When rejoin mode is enabl	led, set the number of LinkCheckReq packets sent.
packets sent	Note: the actual sending n	umber is Set the number of packets sent + 1.
Network Session	Nwkskey for ABP mode, de	efault is 5572404C696E6B4C6F52613230313823.
Key		
Application	Appskey for ABP mode, de	efault is 5572404C696E6B4C6F52613230313823.
Session Key	_	
Device Address	DevAddr for ABP mode, default is the 5 th to 12 th digits of SN.	
	Enable or disable the frequ	iency to send uplinks.
	* Support Frequency	
	EU868	¥
	Frequency/MHz	
	868.1	•
	868.3	
Channel	868.5	
	867.1	
	867.3	
	0.000	



1-40, 60: Enabling Channel 1 to Channel 40 and Channel 60

All: Enabling all channels

Null: Indicates that all channels are disabled



ADR Mode	Allow network server to adjust datarate of the device.
Spread Factor	If ADR is disabled, the device will send data via this spread factor.
Tx Power	Transmit power of device.
RX2 Data Rate	RX2 data rate to receive downlinks.
RX2 Frequency	RX2 frequency to receive downlinks. Unit: Hz

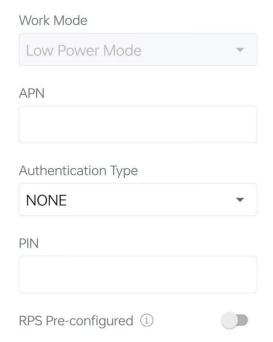
Note:

- 1) Please contact Milesight sales team for device EUI list if there are many units.
- 2) Please contact Milesight sales team if you need random App keys before purchase.
- 3) Select OTAA mode if you are using Milesight Development Platform to manage devices.

4.3.2 Cellular Settings (Cellular Version Only)

Go to **Device > Setting > Network** of ToolBox App to configure the application mode and server information.



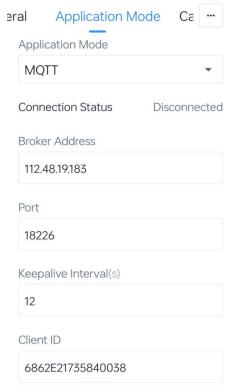


Parameters	Description	
Work Mode	Low Power Mode: the device will power off the cellular module to save power	
	after sending uplinks. Only when the device sends uplinks, it can receive	
	downlink commands.	
A DNI	The Access Point Name for dialing up network connection provided by local	
APN	ISP. The max length is 31 characters.	
Authentication	NONE, PAP and CHAP are optional.	
Type		
PIN	Enter a 4-8 characters PIN code to unlock the SIM.	
RPS	Enable or disable request a pre-configured profile from Milesight	
Pre-configured	Development Platform or other RPS server.	

4.3.3 Application Mode Settings (Cellular Version Only)

Go to **Device > Setting > Application Mode** of ToolBox App to configure the application mode and server information.





Parameters	Description	
Application Mode	Select from MQTT, TCP, AWS, UDP, and Milesight Development Platform.	
MQTT		
Broker Address	Fill in MQTT broker address to receive data.	
Port	Fill in MQTT broker port to receive data.	
Client ID	Client ID is the unique identity of the client to the server, it must be unique	
Client ib	when all clients are connected to the same server.	
User Credentials		
Enable	Enable user credentials.	
Username	The username used for connecting to MQTT broker.	
Password	The password used for connecting to MQTT broker.	
TLS		
Enable	Enable the TLS encryption in MQTT communication.	
TLS Version	It's fixed as TLS v1.2.	
CA File	Import the CA.crt file.	
Client Certificate	Import the client certificate.	
Client Key	Import the client key.	
MQTT Topic		
Uplink Topic	Receive periodic reports, threshold alarms, etc. Default: em/[SN]/uplink	

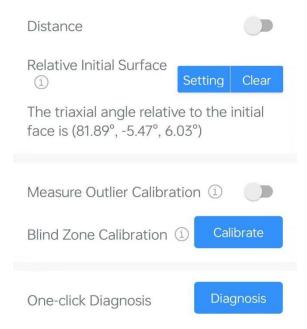


Downlink Topic	Send downlink commands. Default: em/[SN]/downlink
ТСР	
Server Address	Fill in the TCP server address (IP/domain name).
Port	Fill in the TCP server port. Range: 1-65535.
Retry Interval	Device waits before attempting to reconnect to the TCP server after a failed connection attempt.
Retry Times	The number of times that a device will attempt to reconnect to the TCP server after a failed connection attempt.
AWS	
Server Address	Fill in the AWS server domain name which the data sends to.
CA File	Import the CA.crt file.
Client Certificate	Import the client certificate.
Client Key	Import the client key.
UDP	
Server Address	Fill in the UDP server address (IP/domain name).
Port	Fill in the UDP server port. Range: 1~65535.

4.4 Advanced Settings

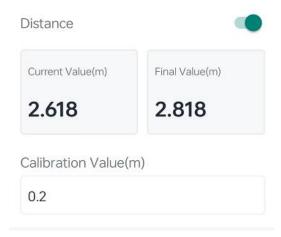
4.4.1 Calibration Settings

Go to **Device > Setting > Device > Calibration** to enable calibration.



• Numerical Calibration: users can define calibration value to correct every distance.

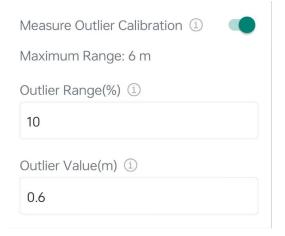




 Relative Initial Surface: Click Setting to read the triaxial angle relative to the current surface, to adjust the current device position as "Normal".



Measure Outlier Calibration: users can define either outlier range or outlier value. When the
device distance value exceeds the outlier range (or range) compared to the previous value,
the device will measure the distance once again. Outlier Value=Max.Range*Outlier Range.



Blind Zone Calibration: If calibrated, an alarm packet will be reported once if the liquid level
distance falls within the blind zone. Please ensure there is not any objects within the blind
zone when calibration and it is recommended to calibrate it after device installation.



One-click Diagnosis: This only appears when connecting device via Bluetooth mode. When
the collected distance is not consistent with the actual situation, you can use this function.





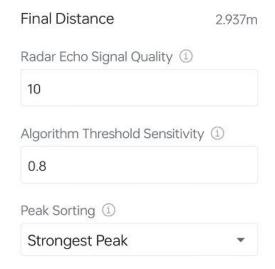
Step 1: Click Diagnosis to show the current Radar Echo Curve. If the collected distance has only one value, it means the nearest signal amplitude is equal to the strongest signal. If two values appear, it means one represents the nearest signal amplitude and another



Step 2: Choose a collected distance value that is closer to the actual distance, and click to finish configuration or click Refresh to get a new collected distance.

Step 3: If the distance value is still not accurate, click Manual Diagnosis to set the relevant parameters:





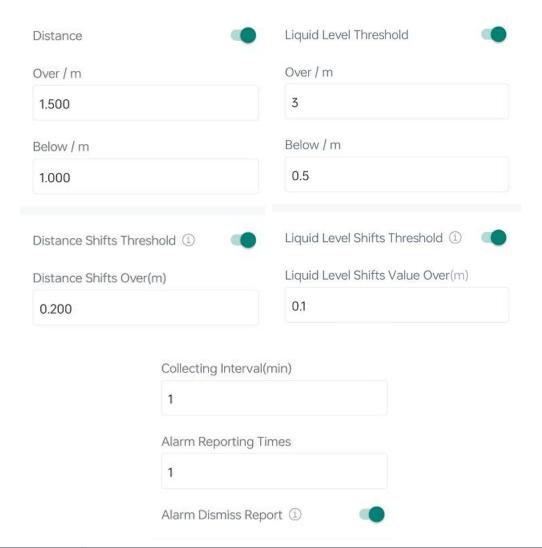
Parameters	Description
	If the liquid level has significant foam, numerous foreign objects, or the
Radar Echo Signal	measurement signal is unstable and the peak is not clear, adjust this
Quality	value upwards.
	Note: The larger the value, the greater the power consumption.
	The device requires only one target to measure. When a large number
Algorithm Threshold	of targets are detected, the sensitivity can be appropriately decreased;
Sensitivity	when no targets are detected, the sensitivity can be appropriately
	increased.
	According to the radar echo curve and the actual scene situation, the
Peak Sorting	peak with the nearest signal amplitude or the strongest peak can be
	selected as the effective target.

Note: If appear "Disabled", reset Relative Initial Surface or disable Tilt & Distance Switch.

Step 4: When adjusting parameters, click Refresh Final Distance to confirm the final distance value. Once you've obtain the desired final distance value, click the arrow on the upper left corner to return to the home page.

4.4.2 Threshold Settings

Go to **Device > Setting > Device > Threshold** to configure distance threshold or distance shifts threshold settings.



Parameters	Description
Distance / Liquid	When the distance/liquid level is over or below the threshold value, the
Level Threshold	device will report alarm packets.
Distance / Liquid	When this function is enabled, the device will report alarm packets when the
Level Shifts	absolute value of the difference between the two collected values exceeds
Threshold	the set threshold.
Collecting	The interval to detect distance/liquid level, this should be smaller than or
Interval(min)	equal to the reporting interval.
Alarm Reporting	Set the number of alarm reports to be sent after the threshold is triggered,
Times	the default is 1.
Threshold	When the collected distance/liquid level value changes from outside the
Dismiss Report	threshold to within the threshold, a threshold release packet will be reported.

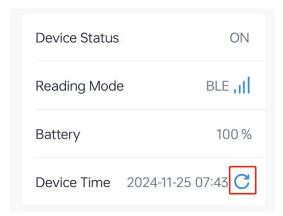
4.4.3 Data Storage

EM410-RDL sensor supports storing more than 2000 data records locally and exporting data via ToolBox App. The device will record the data according to the reporting interval even not joining to network.



Here are the steps for storage:

1. Ensure the device time is correct, go to **Device > Basic Information**, click \Box to sync the time.

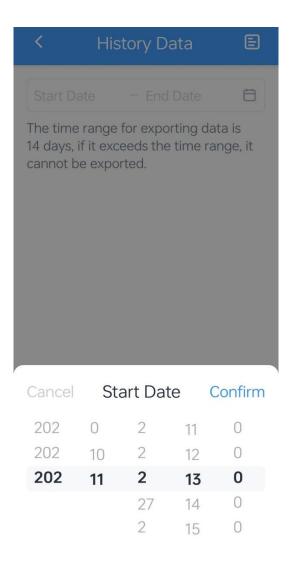


2. Go to **Device > Setting > General** to enable **Data Storage** feature.



3. Go to **Maintenance**, click **History Data**, then select the data period and click **Confirm** to export data. The maximum export data period on ToolBox App is 14 days.





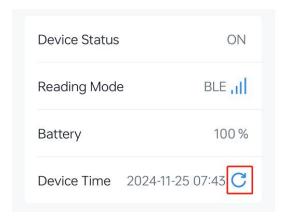
4.4.4 Data Retransmission

EM410-RDL sensor supports data retransmission to ensure the server can get all data even if the network is down for some time.

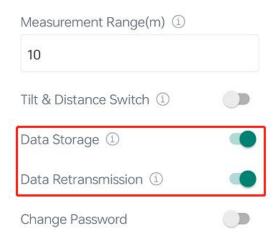
Here are the steps for retransmission:

1. Ensure the device time is correct, go to **Device > Basic Information**, please click \Box to sync the time.

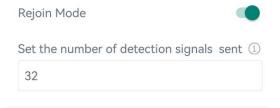




2. Go to **Device > Setting > General** to enable **Data Storage** and **Data Retransmission** feature.



3. For LoRaWAN® Version, it is necessary to go to **Device > Setting > Network > LoRaWAN** to enable rejoin mode to ensure the device to know and record the time when it disconnects from network server. For example, the device will send LinkCheckReq MAC packets to the network server regularly to check any network disconnection; if there is no response for 32+1 times, the join status will change to de-activated and the device will record a data lost time point (the time it reconnected to the network).



4. After the network connection is restored, the device will send the lost data from the point in time when the data was lost according to the data retransmission interval (600s by default).

Note:

1) If the device is rebooted or re-powered when data retransmission is not completed, the interrupted retransmission data will be retransmitted first after the network is reconnected to the network, and then the newly triggered retransmission data will be transmitted.

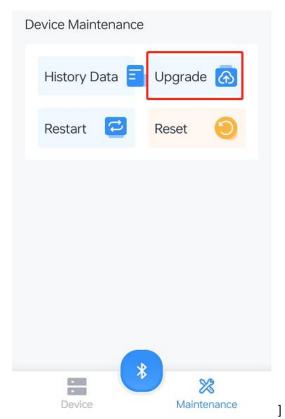


- 2) If the network is disconnected again during data retransmission, it will only send the latest disconnection data.
- 3) The retransmission data format is started with "20ce", which is different from periodic reports.
- 4) Data retransmission will increase the uplinks and shorten the battery life.
- 5) For cellular version, this feature is not supported when application mode is UDP.

4.5 Maintenance

4.5.1 Upgrade

- 1. Download firmware from Milesight website to your smartphone.
- 2. Go to **Maintenance** page of ToolBox App, and tap **Upgrade** to import firmware and upgrade the device..

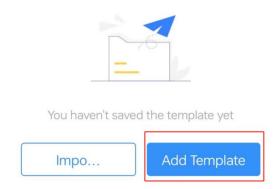


4.5.2 Backup

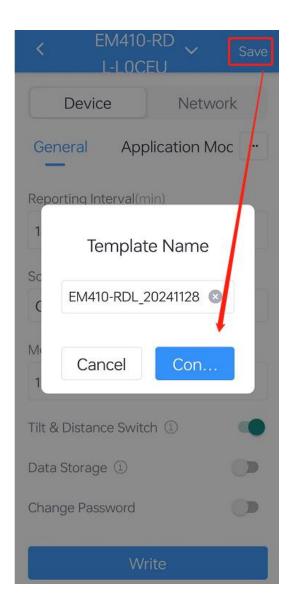
EM410-RDL supports configuration backup for easy and quick device configuration in bulk. Backup is allowed only for devices with the same model and frequency band.

1. Click to go to **Template** page in the App, click **Add Template** to save the current settings as a template. The saved templates are also editable..



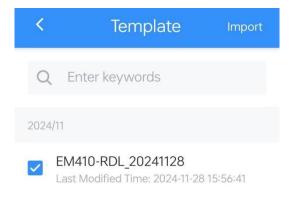


2. Modify the configuration and click to **save** it, then attach the smartphone to another device, click **Write** to reuse the template.



Note: Check the box to export or delete the template. Click the template to edit the configurations.



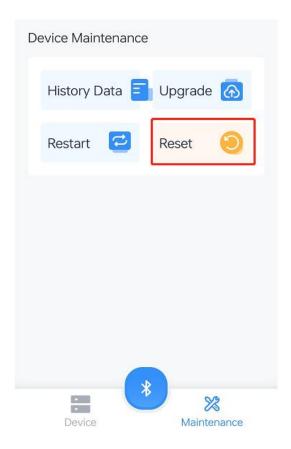




4.5.3 Reset to Factory Default

Go to Maintenance to click Reset.



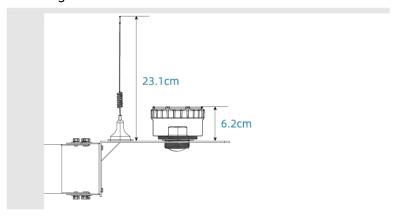


5. Installation

5.1 Mounting Bracket Installation

Step 1: Locate Position

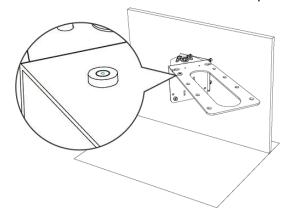
- Avoid placing the device near any metal objects, water outlets, stairs and other obstacles;
- Please consider the height of the equipment and other factors (such as the height of antenna, the thickness of the manhole cover) to ensure that the equipment does not interfere with normal usage after installation.



Step 2: Adjust Level

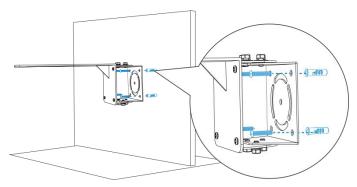


Attach the bubble level to the bracket surface to ensure the bracket is parallel.

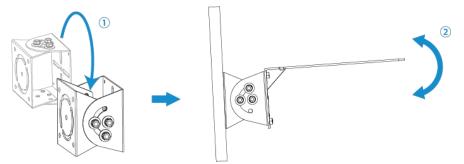


Step 3: Fix Mounting Bracket

Drill 4 holes according to the mounting bracket holes. Fix the wall plugs to the wall holes, then fix the mounting bracket to the wall plugs via mounting screws.

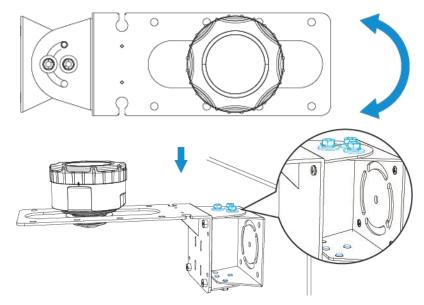


Note: If the wall is inclined, you can first rotate the bracket assembly 90 ° clockwise or counterclockwise, and then adjust the horizontal plane up or down as needed based on the actual situation.



Step 4: Adjust Mounting Bracket Angle

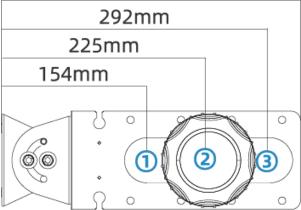
Loosen the two nuts on both the upper and lower tracks of the bracket, adjust the bracket to the appropriate angle, then use a wrench to tighten all six nuts with flat washers.



Step 5: Select the device installation location on the bracket according to the installation height.

Installation Height	Recommend Location
1 ~ 2m	1
2.1 ~ 3m	2
3.1 ~ 6m	3

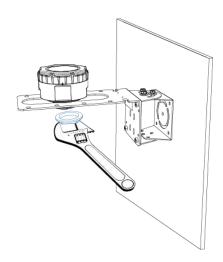




Step 6: Fix Device

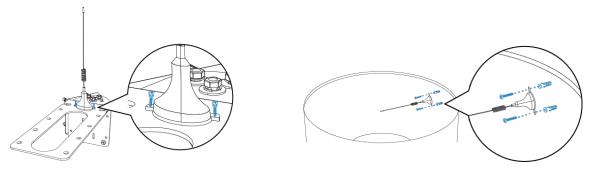
Place the device onto the mounting bracket, adjust it to an appropriate position, and then tighten it with $G1^{1}/_{2}$ nut. The torque for tightening the $G1^{1}/_{2}$ nut with a wrench should not exceed 4 N •m.





Step 7: Fix Antenna (External Antenna Version Only)

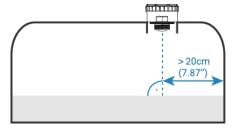
The antenna can be secured to the mounting bracket with screws, or it can be fastened to the sewer wall with bolts and screws. Additionally, it can be attached to any metal surface using the magnetic base at the bottom of the antenna.



5.2 Tank Installation

Step 1: Locate the Device Installation Position

- Place it away from the tank wall more than 20cm;
- Perpendicular to the measured liquid and with no obstacles between the device and the measured liquid.

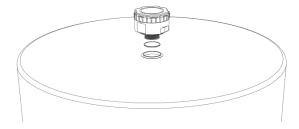


Step 2: Fix Device

The device has G1 $\frac{1}{2}$ and G2 $\frac{1}{2}$ thread opening to allow it to be screwed into an existing applicable thread opening of a tank. An O-ring is supplied and should be used to ensure a watertight seal.



When tanks' mounting hole is unavailable or where it is undesirable to cut a mounting hole in the tank, an adapter can be installed on the top surface of the tank and the sensor can be mounted on this adapter. Adapters for different sized need to be purchased separately. The device should be threaded and screwed onto the adapter firmly to make a good seal. The O-ring shown below seals the non-invasive adapter to the bottom of the sensor's main enclosure.



Installation Note:

- 1. The installation location of the device should avoid strong vibrations, direct sunlight, and exposure to rain or snow.
- Do not place the device near objects that emit intense heat, strong electromagnetic fields, or radioactive materials.
- It is recommended to attach the magnetic base of external antenna to a manhole cover or other metal surface to ensure a good signal.
- 4. After installation, please check the tilt status and distance measurement in the ToolBox App, and adjust the installation position, direction, or related parameters based on the results: <u>Advanced Settings</u>.

6. Communication Protocol

6.1 LoRaWAN® Version

All data are based on following format (HEX), the Data field should follow little-endian:

Channel1	Type1	Data1	Channel2	Type2	Data2	Channel 3	
1 Durin	1 D. 4-	NI Distan	1 D. +-	1 D. 4 -	M Durban	1 D. 4 -	
1 Byte	i Byte	N Bytes	1 Byte	i Byte	M Bytes	1 Byte	

For decoder examples please find files on https://github.com/Milesight-IoT/SensorDecoders.

6.1.1 Basic Information

EM410-RDL sensor reports basic information whenever it joins the network.

Channel	Туре	Byte	Description
	0b (Power On)	1	ff
ff	01 (Protocol Version)	1	01=>V1
	fe (Reset Report)	1	ff



16	6 (Device SN)	8	16 digits
09	9 (Hardware Version)	2	01 00 => V1.0
08	a (Firmware Version)	2	01 14 => V1.14
Of	f (Device Type)	1	00: Class A
ff	f (TSL Version)	2	0100

Example:

ff0bff ff0101 fffeff ff166862e21141780013 ff090100 ff0a0101 ff0f00 ffff0100							
Channel	Туре	Value	Channel	Туре	Value		
ff	0b (Power On)	ff (Reserved)	ff	01 (Protocol Version)	01 (V1)		
Channel	Туре	Value	Channel	Туре	Value		
ff	fe (Reset Report)	ff	ff	16 (Device SN)	6791d19 6040500 05		
Channel	Туре	Value	Channel	Туре	Value		
ff	09 (Hardware Version)	0100 (V1.0)	ff	0a (Firmware Version)	0101 (V1.1)		
ff Channel	(Hardware	0100 (V1.0) Value	ff Channel				

6.1.2 Sensor Data

Channel	Туре	Byte	Description		
01	75(Battery Level)	1	UINT8, Unit: %, [1-100]		
04	82(Distance/Liquid Level)	2	INT16, Unit: mm		
05	00(Device Position)	1	00: Normal, 01: Tilt(horizontal offset angle ≥ 15°)		
06	c7(Radar Signal Strength)	2	INT16*0.01, Unit: dBm		
84	82(Distance/Liquid Level)	3	 Byte 1-2: Distance/Liquid Level, INT16, Unit: mm Byte 3: 01-Alarm; 00-Alarm dismiss 		
94	82(Distance/Liquid Level Shifts	5	Byte 1-2: Distance/Liquid Level, INT16, Unit: mm		



	Threshold)		Byte 3-4: Distance/Liquid Level Shifts, INT16,		
			Unit: mm		
			Byte 5: 02		
			Byte 1-2: Distance, INT16, Unit: mm		
			Byte 3:		
			> 00-Alarm dismiss		
			≻ 01-Alarm		
			■ No target within 30cm, report		
b.4	00/Dlind 7ana)		distance as fffd		
b4	82(Blind Zone)	3	■ Have target within 30cm, report the		
			distance		
			02-Cannot collect the target, report		
			distance as fffd		
			> 03-Sensor Abnormal, report distance as		
			ffff		
			Byte 1-4: Unix Timestamp		
			Byte 5-6: Distance/Liquid Level, INT16, Unit:		
			mm		
			Byte 7-8: Temperature, INT16*0.1, Unit: °C		
			Byte 9-10: Distance Mutation, INT16, Unit:		
			mm		
			Byte 11: Alarm Status		
20	ce(Historical Data)	11	Bit0: Threshold Alarm		
			Bit1: Threshold Alarm Dismiss		
			Bit2: Blind Zone Alarm		
			Bit3: Blind Zone Alarm Dismiss		
			> Bit4: Distance/Liquid Level Shifts		
			Threshold Alarm		
			Bit5: Device Position		

Examples:

1. Periodic packet:

017562 0482aa0c 06c70303 050000							
Channel Type Value Channel Type Value							



01	75 (Battery Level)	62=>98%	04	82 (Distance/Liqui d Level)	aa0c => 0caa =>3242 mm
Channel	Туре	Value	Channel	Туре	Value
	c7(Radar	03 03=>		00(Davias	
06	Signal	771*0.01=7.71	05	00(Device Position)	00: Normal
	Strength)	dBm		Position)	

2. Threshold Alarm: report when distance/liquid level reaches the threshold.

8482 c827 01 9482 c827850c 02				
Channel	hannel Type Value			
	82	Distance/Liquid Level: c8 27 => 27 c8 =10184mm		
84	(Distance/Liq	= 10.184m		
	uid Level)	01= Alarm		
	82(Distance/L	Distance/Liquid Level Shifts Threshold: c8 27 =>		
94	iquid Level	27 c8 =10184mm = 10.184m		
94	Shifts	85 0c => 0c 85=3205mm = 3.205m		
	Threshold)	02=Alarm		

3. Blind Zone alarm packet: report when the target value reaches the blind zone.

b482 ac00 01			
Channel	Channel Type Value		
b4	00(Dlind 7ama)	ac 00 => 00 ac = 172mm = 0.172m	
04	82(Blind Zone)	01=calibrated distance	

6.1.3 Downlink Commands

EM410-RDL supports downlink commands to configure the device. Application port is 85 by default.

Channel	Туре	Byte	Description
	10 (Reboot)	1	ff (Reserved)
	bd(UTC Time Zone)	2	INT16/60
	28(Query Device Status)	1	01
	8e (Reporting Interval)	3	Byte 1: 00
££			Byte 2-3: Reporting Interval,
ff			UINT16, Unit: min, Range: 1~1440
	1b(Measurement Range)	5	Byte 1:
			> 00 = General Mode;
			> 01 = Rainwater Well Mode;
			> 02 = Wastewater Well Mode

3e (Tilt & Distance Switch) 68(Data Storage) 69(Data Retransmission) 6a(Data Retransmission Interval)	1 1 1 3	 ▶ 03 = Tank Mode ● Byte 2-3: 0000 ● Byte 4-5: Max. Measuring Range, UINT16, Unit: mm 01 = Enable; 00 = Disable 01 = Enable; 00 = Disable 01 = Enable; 00 = Disable ● Byte 1: 00 ● Byte 2-3: Interval time, Unit: s ● Byte 1: 01-Enable; 00-Disable
ab(Distance Calibration)	3	Byte 2-3: Calibration Value, INT16, Unit: mm
1c(Recollecting of Measure Outlier Calibration)	2	 Byte 1: Recollecting Times, UINT 8, Range: 1~3 Byte 2: Recollecting Interval, UNIT 8, Unit: s, Range: 1~10
06 (Set Threshold Alarm)	9	 Byte 1: Bit2~Bit0: 000-disable 001-below 010-over 011-within 100-below or over 101-Distance shifts over Bit5~Bit3: 001-Distance threshold alarm; 010-Distance shifts threshold alarm Bit6: 0 Bit7: 0-disable threshold dismiss report 1-enable threshold dismiss report

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			 Byte 2-3: Min. Value, INT16, Unit: mm Byte 4-5: Max. Value or distance shifts value, INT16, Unit: mm Byte 6-9: 00000000
	f2(Alarm Reporting Times)	2	UINT16, Range: 1~1000, Default: 1
	27(Clear History Data)	1	01
	2a(Device Calibration)	1	01-Blind Zone Calibration
	12 (Scenario Mode)	1	00 = General Mode; 01 = Rainwater Well Mode; 02 = Wastewater Well Mode 03 = Tank Mode
f9	39(Collecting Interval)	2	Unit: min, Range: 1~1440
	14(Radar Echo Signal Quality)	2	INT16, Range: -10~35
	15(Algorithm Threshold Sensitivity)	2	INT16*0.1, Range: 0.1~1
	16(Peak Sorting)	1	00-Nearest Peak; 01-Strongest Peak

Example:

1. Set time zone as UTC-4.

ffbd10ff			
Channel	Туре	Value	
ff	hd	10 ff=> ff 10 = -240/60=-4	
11	bd	the time zone is UTC-4	

2. Set reporting interval as 4 minutes.

ff8e 00 0400				
Channel	Туре	Value		
ff	8e (Reporting Interval)	04 00 => 00 04 = 4 minutes		

3. Reboot the device.

ff10 ff					
Channel Type Value					
ff 10 (Reboot) ff (Reserved)					

4. Set the device as Wastewater Well mode.

f912 02	
---------	--



Channel	Туре	Value
f9	12 (Scenario Mode)	02 = Wastewater Well Mode

5. Disable "Tilt & Distance Switch" feature.

ff3e 00			
Channel	Туре	Value	
ff	3e (Tilt & Distance Switch)	00 = disable	

6. When the distance is below 1m or over 10m, the sensor will send threshold alarm.

ff06 8c e803 1027 00000000				
Channel	Type Value			
	06 (Set Threshold Alarm)	8c=10 001 100:		
		100=below or over		
ff		001=Distance threshold alarm		
		10=enable threshold dismiss report		
11		Min: e8 03 => 03 e8 = 1000 mm		
		= 1m		
		Max: 10 27 => 27 10 = 10000 mm		
		=10m		

7. When the distance shifts is over 0.5m, the sensor will send threshold alarm.

ff06 95 0000 f401 00000000					
Channel	Type Value				
ff		95=10 010 101:			
	06 (Set Threshold Alarm)	101=Distance shifts over			
		010=Distance shifts threshold alarm			
		10=enable threshold dismiss report			
		Min: 0000			
		Distance shift value: f4 01 => 01 f4 =			
		500 mm=0.5m			

6.1.4 Historical Data Enquiry

EM410-RDL supports sending downlink commands to enquire historical data for specified time point or within a certain time range. Before utilizing this feature, it is import to make sure the device time is correct and data storage feature was enable to store the data.

Command format:

Channel	Type Byte Description			
	6b (Enquire data in time point)	4	unix timestamp	
fd	6c (Enquire data in time range)	8	Byte 1-4: Start time, unix	
	oc (Enquire data in time range)	U	timestamp	



			•	Byte 5-8: End time, unix
				timestamp
	6d (Stop query data report)	1	ff	
			•	Byte 1: 01
ff	6a(Report Interval)	3	•	Byte 2-3: Unit: s, Range:
				30~1200s (60s by default)

Reply format:

Channel	Туре	Byte	Description		
fc	6b/6c	1	00: data enquiry success;01: time point or time range invalid;02: no data in this time or time range.		
20	ce (Historical Data)	11	 Byte 1-4: Unix Timestamp Byte 5-6: Distance/Liquid Level, INT16, Unit: mm Byte 7-8: Temperature, INT16*0.1, Unit: °C Byte 9-10: Distance/Liquid Level Shifts, INT16, Unit: mm Byte 11: Alarm Status Bit0: Threshold Alarm Bit1: Threshold Alarm Dismiss Bit2: Blind Zone Alarm Bit3: Blind Zone Alarm Dismiss Bit4: Distance/Liquid Level Shifts Threshold Alarm Bit5: Device Position Bit6-7: 00 		

Note:

- 1. The device only uploads no more than 300 data records per range inquiry.
- 2. When enquiring about the data in time point, it will upload the data that is the closest to the search point within the reporting interval range. For example, if the device's reporting interval is 10 minutes and users send a command to search for 17:00's data, if the device finds there is



data stored in 17:00, it will upload these data. If not, it will search for data between 16:50 to 17:10 and upload the data which is the closest to 17:00.

Example:

1. Enquire historical data between 2024/9/7 15:28:22 to 2024-9-11 15:28:22.

fd6c 9600dc66 9646e166				
Channel Type Value				
fd	6c (Enquire data in time	Start time: 9600dc66 => 66dc0096 = 1725694102s =2024/9/7 15:28:22		
	range)	End time: 9646e166 => 66e14696 =1726039702 s		
		=2024-9-11 15:28:22		

Reply:

fc6c00				
Channel Type Value				
fc	6c (Enquire data in time range)	00: data enquiry success		

20ce b443e166 ac0c be00 0000 20						
Channel	nel Type Time Stamp Value					
			Distance/Liquid Level: ac0c => 0cac			
	ce	b443e166 => 66e143b4 =	=3244mm=3.244m			
20	(Historic	1726038964s	Temperature: be00 => 00be = 190*0.1=19°C			
	al Data)	= 2024-9-11 15:16:04	Distance shifts: 0000			
			Alarm Status: 20=0010 0000=>Tilt			

6.2 Cellular Version

6.2.1 AWS/MQTT Topics

When the device is connected to AWS/MQTT server, the bi-directional communication uses different default topics. MQTT topics support to be changed as required.

Topic	Content		
em/[SN]/uplink	Receive periodic reports, threshold alarms, etc.		
em/[SN]/downlink	Send downlink commands		

6.2.2 Uplink Data

All data are based on following format (HEX):



		Length		Version		Version	e Version
02	0101	2 Bytes	00	0101	01	4 Bytes	4 Bytes
SN	IMEI	IMSI	ICCID	Signal	Data Length	Data1	
16	15	15	20				
Bytes	Bytes	Bytes	Bytes	1 Byte	2 Bytes	N Bytes	

Example:

02 0101 005D 00 0101 01 30313031 30313031 36373439443139303534363930303331 383638353038303634383037333530 343630303433323234323133313130 3839383630343132313032323730303632383537 09 0007 01756404823B01

Туре	Content
Start	02
ID	0101
Packet Length	00 5d=93 bytes
FLAG	00
TSL Version	0101=V1.1
Reserved	01
Software Version	30 31 30 31 => 0101=V1.1
Hardware Version	30 31 30 31 => 0101=V1.1
SN	36373439443139303534363930303331=>6749D19054
SIN	690031
IMFI	383638353038303634383037333530
IIVILI	=>868508064807350
IMSI	343630303433323234323133313130 =>
IIVISI	460043224213110
ICCID	3839383630343132313032323730303632383537 =>
ICCID	89860412102270062857
Network Signal	09=>9 asu
Data Length	0007=>7 Bytes
Data	See details below

Data part is based on Channel+Type+Data, the Data field should follow little-endian:

Channel	Туре	Byte	Description
01	75(Battery Level)	1	UINT8, Unit: %, [1-100]
04	82(Distance/Liquid Level)	2	INT16, Unit: mm
05	00(Device Position)	1	00: Normal, 01: Tilt(horizontal offset angle ≥ 15°)

06	c7(Radar Signal Strength)	2	INT16*0.01, Unit: dBm
84	82(Distance/Liquid Level Alarm)	3	 Byte 1-2: Distance/Liquid Level, INT16, Unit: mm Byte 3: 01-Alarm; 00-Alarm dismiss
94	82(Distance/Liquid Level Shifts Threshold)	5	 Byte 1-2: Distance/Liquid Level, INT16, Unit: mm Byte 3-4: Distance/Liquid Level Shifts, INT16, Unit: mm Byte 5: 02
b4	82(Blind Zone)	3	 Byte 1-2: Distance, INT16, Unit: mm Byte 3: 00-Alarm dismiss 01-Alarm No target within 30cm, report distance as fffd Have target within 30cm, report the distance 02-Cannot collect the target, report distance as fffd 03-Sensor Abnormal, report distance as fffff
20	ce(Historical Data)	11	 Byte 1-4: Unix Timestamp Byte 5-6: Distance, INT16, Unit: mm Byte 7-8: Temperature, INT16*0.1, Unit: °C Byte 9-10: Distance Mutation, INT16, Unit: mm Byte 11: Alarm Status Bit0: Threshold Alarm Bit1: Threshold Alarm Dismiss Bit2: Blind Zone Alarm Bit3: Blind Zone Alarm Dismiss Bit4: Distance Shifts Threshold Alarm Bit5: Device Position

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	> E	Bit6-7: 00

Examples:

1. Periodic uplink:.

	017562 0482a60c 06c7c8ff 050000					
Channel	Туре	Value	Channel	Туре	Value	
01	75 (Battery)	62 => 98%	04	82 (Distance/Liquid Level)	a60c => 0ca6 =>3238 mm	
Channel	Туре	Value	Channel	Туре	Value	
06	c7(Radar Signal Strength)	03 03=> 771*0.01=7 .71dBm	05	00 (Device Position)	00=Normal	

2. Threshold Alarm: report when distance reaches the threshold.

	8482 c827 01 9482 c827850c 02				
Channel	Туре	Value			
	82	Distance/Liquid Level: c8 27 => 27 c8 =10184mm			
84	(Distance/Liq	= 10.184m			
	uid Level)	01= Alarm			
	82(Distance/L	Distance/Liquid Level Shifts Threshold: c8 27 =>			
0.4	iquid Level	27 c8 =10184mm = 10.184m			
94	Shifts	85 0c => 0c 85=3205mm = 3.205m			
	Threshold)	02=Alarm			

3. Blind Zone alarm packet: report when the target value reaches the blind zone.

b482 ac00 01				
Channel Type Value				
b4	b.4 00/Dlind 7.55)	ac 00 => 00 ac = 172mm = 0.172m		
04	82(Blind Zone)	01=calibrated distance		

6.2.3 Downlink Commands

EM410-UDL supports downlink commands to configure the device. Note that it can only receive downlink commands within the 8s after sending uplink packets.

Channel	nel Type		Description
	10 (Reboot)	1	ff (Reserved)
ff	bd(UTC Time Zone)	2	INT16/60
	28(Query Device Status)	1	01

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			alarm	
			➤ Bit6: 0	
			➤ Bit7:	
			0-disable threshold dismiss	
			report	
			1-enable threshold dismiss	
			report	
			Byte 2-3: Min. Value, INT16, Unit:	
			mm	
			Byte 4-5: Max. Value or distance	
			shifts value, INT16, Unit: mm	
			Byte 6-9: 00000000	
	f2(Alarm Reporting Times)	2	UINT16, Range: 1~1000, Default: 1	
	27(Clear History Data)	1	01	
	2a(Device Calibration)	1	01-Blind Zone Calibration	
			00 = General Mode;	
	12 (Scenario Mode)	1	01 = Rainwater Well Mode;	
			02 = Wastewater Well Mode	
(0)	39(Collecting Interval)	2	Unit: min, Range: 1~1440	
f9	14(Radar Echo Signal Quality)	2	INT16, Range: -10~35	
	15(Algorithm Threshold	2	INTEGRAL D	
	Sensitivity)		INT16*0.1, Range: 0.1~1	
	16(Peak Sorting)	1	00-Nearest Peak; 01-Strongest Peak	

Example:

1. Set time zone as UTC-4.

	ffbd10ff			
Channel	Channel Type Value			
££	bd	10 ff => ff 10 = -240/60=-4		
"	Du	the time zone is UTC-4		

2. Set reporting interval as 4 minutes.

	ff8e 00 0400				
Ī	Channel	Туре	Value		
Ī	ff	8e (Reporting Interval)	04 00 => 00 04 = 4 minutes		



3. Reboot the device.

ff10 ff				
Channel Type Value				
ff 10 (Reboot) ff (Reserved)				

4. Set the device as Wastewater Well mode.

f912 02				
Channel	Туре	Value		
f9	12 (Scenario Mode)	02 = Wastewater Well Mode		

5. Disable "Tilt & Distance Switch" feature.

ff3e 00			
Channel	Туре	Value	
ff	3e (Tilt & Distance Switch)	00 = disable	

6. When the distance is below 1m or over 10m, the sensor will send threshold alarm.

ff06 8c e803 1027 00000000				
Channel	Туре	Value		
ff	06 (Set Threshold Alarm)	8c=10 001 100:		
		100=below or over		
		001=Distance threshold alarm		
		10=enable threshold dismiss report		
		Min: e8 03 => 03 e8 = 1000 mm		
		= 1m		
		Max: 10 27 => 27 10 = 10000 mm		
		=10m		

7. When the distance shifts is over 0.5m, the sensor will send threshold alarm.

ff06 95 0000 f401 00000000					
Channel	Туре	Value			
		95=10 010 101:			
		101=Distance shifts over			
		010=Distance shifts threshold alarm			
ff	06 (Set Threshold Alarm)	10=enable threshold dismiss report			
		Min: 0000			
		Distance shift value: f4 01 => 01 f4 =			
		500 mm=0.5m			

-----END-----